

Nehra Classes Application Course Refund Policy

1. General Policy: Nehra Classes is committed to providing high-quality educational services to our students. We understand that circumstances may arise where a refund is necessary. Please read our refund policy carefully to understand the terms and conditions.

2. Refund Eligibility:

- a) Refunds are eligible within 2 days from the date of purchase or enrolment.
- b) Refunds are applicable only to the unused portion of the course or service.
- c) Refunds will not be granted if the course or service has been completed or significantly accessed.
- d) Refund requests must be submitted in writing to nehraclasses@gmail.com within the specified refund period with reason and purchase receipt.

3. Grounds for Refund:

- a) Inability to access the course or service due to technical issues from our end.
- b) Dissatisfaction with the course content or quality, subject to verification by our support team.
- c) In case of double payment or overcharge errors.

4. Non-Refundable Items:

- a) Registration or enrolment fees.
- b) Shipping and handling charges, if applicable.
- c) Any portion of the course or service already accessed or utilized.

5. Refund Process:

- a) To request a refund, students must contact our support team at nehraclasses@gmail.com within the specified refund period.
- b) Refunds will be processed within 7 business days upon approval.
- c) Refunds will be issued using the original method of payment unless otherwise specified.
- d) Once processed, refunds may take several business days to reflect in the account, depending on the payment method and financial institution.

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6. Exceptions:

Refunds may be granted on a case-by-case basis for extenuating circumstances such as medical emergencies or unforeseen personal situations. Documentation may be required for verification.

7. Policy Changes:

Our refund policy is subject to change without prior notice. Any updates or modifications will be communicated through our official website or via email to enrolled students.

8. Contact Information:

For refund inquiries or assistance, please contact our support team at nehraclasses@gmail.com or on WhatsApp at +91-9410219232.

By enrolling in our courses or using our services, you agree to abide by the terms and conditions outlined in this refund policy. We reserve the right to refuse or limit refunds in cases of suspected abuse or fraudulent activity. Thank you for choosing *Nehra Classes* for your educational needs.



Nehra Classes
Igniting The Minds